MONTEREY COUNTY
System Improvement Plan Approval Document
Submitted 9/30/04

Program Areas	Improvement Plan			Anticipated Date of Completion
	*Required		Strategy	
	Yes	No		
Safety:				
• Recurrence of Maltreatment		√	• Establish internal case review process • Use SDM for risk assessment • Presentation on available contracted services • Develop policy that all families with substantiated referral have access to services • Support voluntary FM	6/30/05 6/30/05 3/31/05 3/31/05 3/31/05
			Data reports, Safe Measures and contact with county will be used to monitor progress	
• Abuse/Neglect in foster care		√		
• Timely ER Response (process measure)	√		• Standardize policies for data entry • Data entry training • Improve quality assurance process • Develop standardized referral response process • Develop system for resource reallocation to respond to system stressors	12/31/04 3/31/05 3/31/05 9/30/05 3/31/05
			Data reports, Safe Measures and contact with county will be used to monitor progress	
• Social Worker Visits with child (process measure)	√		• Develop policy & procedures for data entry • Data entry training • Develop policy & procedures for supervisors to monitor data entry for SW visits • Develop standardized visit processes • Develop standardized visit exception process • Train on visit exceptions	21/31/04 3/31/05 6/30/05 3/31/05 3/31/05 3/31/05 3/31/05
			Data reports, Safe Measures and contact with county will be used to monitor progress	
Permanency:				
▪ Time to Reunification		√		

*The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.

▪ Time to Adoption		√		
▪ Placement Stability	√		• Develop internal measurement procedures	12/31/04
			• Establish case review team	12/31/04
			• Open receiving center	10/31/04
			• Expand Team Decision Making protocol to include all placement changes in target areas	9/30/05
			• Concurrent planning protocols	7/30/05
			• Develop procedures for case staffing for non-TDM cases	7/30/05
			• Establish policy that relative placements are priority	3/31/05
			• Establish procedures for kin and near-kin placements	3/31/05
			• Analyze impact of emergency rate change	12/31/04
			• Develop policy and procedure for documenting placement changes	6/30/05
			• Train on new procedures	7/31/05
			• Train Family to Family community liaisons in support of caregivers	3/31/05
			• Design respite and support training plan	6/30/05
			• Develop protocols for responding to placement crisis	6/30/05
			• Train staff and caregivers on new protocols	9/30/05
			Data reports, Safe Measures and contact with county will be used to monitor progress	
▪ Foster Care re-entry		√		
Well-Being:				
▪ Preserving family relationships				
▪ Least Restrictive Placements				
▪ ICWA Placements				
▪ ILP				
Systemic:				

*The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.

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▪ Statewide Information System				
▪ Case Review System				
▪ Quality Assurance System				
▪ Training				
▪ Service Array				
▪ Agency Responsiveness to the Community				
▪ Foster and Adoptive Parent Licensing, Recruitment and Retention				

*The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.